FINANCIAL AID

Financial Aid



The Financial Aid Office administers funds from federal and state sources in the form of grants, scholarships, and employment, or a combination of all three, ECC's financial aid program is designed to assist students who seek an education but lack the means to finance it. Applicant eligibility and program guidelines are determined by federal and state regulations. The Financial Aid Office is located in the "green" section next to EOF.

From the entrance across form the Physical Education building, enter and go to the left to enter the green area. Phone: 973-877-3200. Email: financialaid@essex.edu. Website: http://www.essex.edu/fa (http://www.essex.edu/fa/).

Hours of Operation

- Fall/Spring/Summer I: Monday Thursday: 9:00am 4:30pm; Friday: 9:00am - 3:00pm
- Summer II: Monday Wednesday: 9:00am 5:45pm; Thursday: 9:00am - 3:00pm; Friday: CLOSED

Staff are available to answer questions regarding student aid programs, policies and procedures. Financial Aid forms and documents are available at https://www.essex.edu/forms-and-documents/.

All student/prospective student inquiries should be addressed directly to the appropriate Officer per assigned caseload.

For security reasons, the Financial Aid Office will only respond to student inquiries from/to the student's Essex County College email address.

Student Financial Status Available on the Student Portal

Students can access their financial aid status on the MYECC Student Portal myecc.essex.edu (http://myecc.essex.edu/).

The Financial Aid Office does not need to see a student unless the Officer specifically requests the student visit the office.

Documents to the Financial Aid Office via Mapping Xpress

Students may upload their documents via Mapping Xpress, unless the Financial Aid Officer specifically instructs a student to visit the office in person.

Instructions are available here:

https://www.essex.edu/wp-content/uploads/2022/04/Mapping-Xpress-Upload-Instructions.pdf



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Essex County College | Financial Aid

303 University Ave, Newark, NJ 07102

9 7 3 - 8 7 7 - 3 2 0 0

Room 3220 | www.essex.edu/fa

The Essex County College Office of Financial Aid is pleased to announce that it is using the QLess system to enhance customer service. QLess allows students to virtually join a line without having to physically wait in line so a student can now get other things done while awaiting to be called for service.

How does QLess work?

After virtually joining the line, QLess will provide a student with:

- 1. an approximate wait time to receive service
- 2. alert you when you are 10 minutes away from your turn.
- 3. allow you to ask for more time if it does not fit your schedule
- 4. gives you text updates every 30 minutes if you opt for the notifications
- 5. Informs you when you are next for service, you will receive a text asking you to return to the Office of Financial

How can I join (queue) a virtual line?

QLess is simple and easy to use. Students can join a virtual line in three different ways.

1. Scanning the QLess QR Codes





- Using the QLess App
 Download the QLESS app for your smartphone
 - The QLESS Mobile App is available for both Apple® and Android™
 - This will allow to you see organizations that are using QLESS
 - Enter "07102" in the location search box
 - Choose "Essex County College Financial Aid" queue
 - Enter student name, cell phone number and email address (to receive alerts)

 - Join a virtual line
 Receive wait time updates

 - Manage your spot in lineGet notified when it's your turn

3. Text

- You can join a line by texting the following characters to (973)318-3466
- Text "ECC Financial Aid" to join
- You will receive notifications and text alerts, which will keep you informed about your approximate wait time for you to reach the front of the line
- You can also request additional time or remove yourself from the