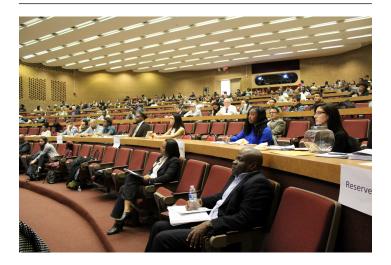
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## OFFICE OF RETENTION AND ACADEMIC ADVISEMENT



The Office of Retention and Academic Advisement provides continuing support for student-centered advisement, including English as a Second Language students. The office is responsible for the integration, facilitation, coordination, and fostering of outcomes driven efforts that support student success. These objectives are achieved through a seamless advisement and registration process. The office serves as the primary liaison between academic divisions and success coaches who provide advisement and academic support to all students. Success coaches are assigned to the office and divisional departments to build partnerships with students. They also assist students with the development of skills and habits that contribute to college success, such as academic and career goal setting, learning strategies, time management, organization, and empowerment. The office oversees the Balance Forgiveness and Success Program (BFSP) which assists students with prior balances to re-enter ECC by providing financial assistance and advisement support. The BFSP is offered to students who have a cumulative grade point average of 2.0 or higher, desire to earn an Associate's degree at ECC, and have an outstanding balance of \$1000 or less. The application for the BFSP is available online (https://www.essex.edu/academic-advisement/#:~:text=Click%20here %20for,1%2C000)%20or%20less) or at the Office of Retention and Academic Advisement.

